



Job Offer – Booking Agent (M/F)

Who are we?

S-Cape Partners France, a subsidiary of S-Cape Partners Europe, is a tour operator specialising in active cycling and walking holidays, both self-guided (individual) and in groups.

Since its founding in 2018, several thousand travellers have already discovered Europe with S-Cape France. Our trips are sold both B2C (through various consumer-facing brands) and B2B (in partnership with international tour operators).

You will join a close-knit team (8 people) that is committed, caring, and enthusiastic, within a dynamic, expanding company.

Our office is located in Monpazier (Dordogne), close to Lot-et-Garonne.

Following a colleague's departure, we are recruiting a:

Booking Agent (M/F) Permanent contract (CDI) | Full-time (35h)

Your role

As a genuine key link between our clients and our suppliers, you'll be involved throughout the booking process.

Your main responsibilities will be:

- Receiving and processing booking requests (from direct clients or partner tour operators)
- Booking services with our partners: hotels, bike rental companies, guides, etc.
- Accurately tracking client files in our booking software (training provided)
- Regular communication by email and phone, in French and English

This role calls for responsiveness, rigour, and attention to detail. Strong organisation is essential to guarantee a flawless client experience.

Thanks to the company's rapid growth, this role offers real opportunities to move into other areas depending on your skills and interests.



What we're looking for

- A BTS-level qualification preferred (BTS Tourisme is a plus, but marketing, communications, or equivalent backgrounds are also welcome)
- Good level of French and English (written and spoken – phone and email correspondence)
- Strong interest in travel and tourism
- Comfortable with computers and able to learn specific software
- Organised, rigorous, and autonomous
- Positive attitude, team spirit, and a sense of initiative

What we offer

- A friendly, collaborative work environment
- Comprehensive training on our products and tools
- Permanent contract (CDI) – 35 hours, with some flexibility in organising working time
- Compensation based on profile and experience
- Company health insurance (mutuelle)
- The opportunity to travel on our own products throughout Europe at very favourable rates

Interested?

If this role appeals to you, or if you'd like more information, please don't hesitate to contact Mr. Arjan Capelle and send your CV along with a cover letter.

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